

The Four Behaviors that Build Trust™

Straightforwardness – expectations are clear, disagreements are discussed and resolved, individual performance is discussed and agreed upon, and credit is given where credit is due.

Directness

We are clear about what we mean

Honesty

We are always truthful and honest

Openness – employees exchange information, discuss feelings and opinions and do not keep secrets

Responsiveness

We are open to feedback and new ideas

Disclosure

We share our own ideas and opinions

Acceptance – employees are respected for their contribution, differences are valued and leadership is shared

Receptiveness

We value the individual differences in others

Respect

We value the abilities and contributions of others

Reliability – employees can count on each other for support, keep their commitments and strive for excellence in what they do

Keeps Commitments

We do what we say

Seeks Excellence

We do our best in everything we do

The Four Behaviors that Build Trust™ are the property of Resource Development Systems, LLC